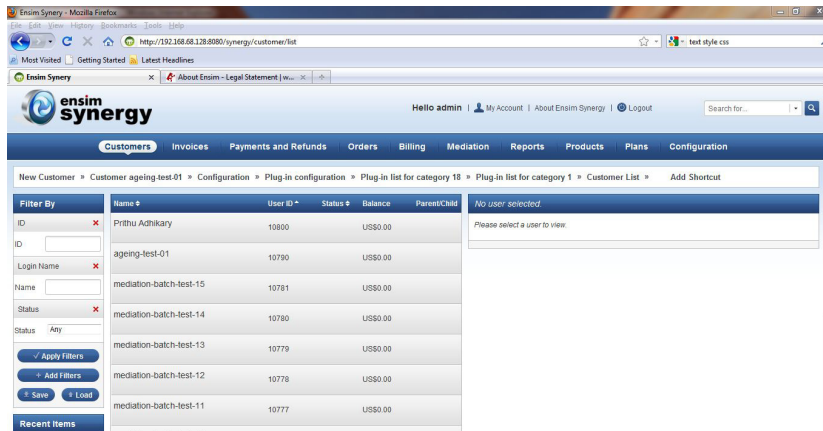


Support end to end services with a complete Business Support System (BSS)

Service providers and telecom operators who wish to support their cloud offerings with a carrier grade and complete BSS will appreciate the complete functionality and multi-channel / multi-tenant capabilities of Ensim Synergy. Ensim Synergy provides a complete Business Support System (BSS) solution that automates the entire marketing and sales process.

Ensim Synergy is a powerful add-on to the Ensim Unify Service Provider OSS platform and offers additional functionality around customer relationship management that includes billing, invoicing, account management, product catalog management, and business analytics. Ensim Synergy is fully integrated with Ensim Unify OSS for seamless customer acquisition and activation.



Filter By	Name	User ID	Status	Balance	ParentChild
ID	Pirithu Adhikary	10800		US\$0.00	
ID	ageing-test-01	10790		US\$0.00	
Login Name	mediation-batch-test-15	10781		US\$0.00	
Name	mediation-batch-test-14	10780		US\$0.00	
Status	mediation-batch-test-13	10779		US\$0.00	
Status	mediation-batch-test-12	10778		US\$0.00	
Any	mediation-batch-test-11	10777		US\$0.00	

Automated and Contact Management

This module provides a 360-degree view of each of your customers, enabling you to acquire deep knowledge of every account, facilitate collaboration across your organization, and build and maintain strong, long lasting customer relationships.

Product Catalog Management

In the Product Catalog Module you can setup your product catalog and your pricing options. This feature supports multiple pricing models, discount management, and pricing in multiple currencies.

Top Benefits & Features

- Account & Contact Management
- Product Catalog Management
- Subscription Management
- Order Management
- Online ordering capabilities (storefront)
- Business Analytics Module

Subscription Management

Subscription Management provides automatic renewals for your subscriptions and keeps track of renewal history. Subscription Management displays details regarding services and activations as well as customer quotas, in real time.

Order Management

Order Management is used for simple order creation and execution. Users can submit customer orders using various price lists. Discounts for a select item or for a complete order can be defined. As orders are executed, the system automatically creates the necessary subscriptions and activates the corresponding services in the provisioning platform.

Online Ordering Capabilities (Storefront)

With online ordering capabilities. This web based storefront takes orders from your website, with a fully automated delivery workflow, from lead to cash!

Invoice and Payment Management

Invoices are generated automatically when an order is executed or a subscription is renewed. Payments are added in the system either through payment gateways, using a feed from an external system or manually.

Business Analytics Module

The Business Analytics Module has one of the industry's most interactive analytic capabilities, which lets you gain deep insight into your business. By combining real-time and historical pre-built , ad hoc reports as well as customizable dashboards, this module delivers actionable insight at the speed of business.



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